CHARLOTTESVILLE REDEVELOPMENT & HOUSING AUTHORITY

P.O. BOX 1405

CHARLOTTESVILLE, VIRGINIA 22902

TELEPHONE/ГТҮ/711: (434) 326-4672 FAX: (434) 971-4797

www.cvillerha.com

Residents FIRST

CRHA Resolution No.: 1475

AUTHORIZE SUBMISSION OF THE 2024-2028 5-YEAR CAPITAL FUND ACTION PLAN TO THE DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT (HUD)

WHEREAS, the Charlottesville Redevelopment and Housing Authority is required to submit to the HUD Secretary the Annual Capital Fund Program (CFP) Grant and the 5-Year CFP Action Plan, for Public Housing Agencies (PHAs) for Fiscal Year 2024; and

WHEREAS, the CRHA is required to obtain Board approval prior to the submittal of the 2024 Annual Capital Fund Program (CFP) Grant and the 5-Year CFP Action Plan; and

WHEREAS, CRHA has completed HUD requirements to submit the Annual Capital Fund Program (CFP) Grant and the 5-Year CF Action Plan; and

WHEREAS, HUD requires that the Annual Capital Fund Program (CFP) Grant and the 5-Year CFP Action Plan be submitted on or before March 31, 2024; and

NOW, THEREFORE, BE IT RESOLVED, by the Board of Commissioners of the Charlottesville Redevelopment and Housing Authority that the action of the Acting Director of Finance and Administration in submitting the 2024 Annual Capital Fund Program (CFP) Grant and the 5-Year Capital Fund Action Plan to HUD, is hereby ratified and approved.

RESOLVED THIS 25th DAY OF MARCH 2024 BY THE CRHA BOARD OF COMMISSIONERS

Wes Bellamy	Mr. John Sales
CRHA Board Chair	CRHA Board Secretary

Office of Public and Indian Housing 2577-0274 U.S. Department of Housing and Urban Development

02/28/2022

Capital Fund Program - Five-Year Action Plan

Status: Draft

Approved By:

Approval Date:

Work Statement for Year 5 2028 \$256,441.00 \$180,727.00 \$836,500.00 Work Statement for Revised 5-Year Plan (Revision No: \$256,441.00 \$196,788.00 \$\$20,439.00 Year 4 2027 Work Statement for Year 3 2026 \$256,441.00 \$196,788.00 \$820,439.00 Work Statement for Year 2 2025 \$256,441.00 \$125,727.00 \$891,500.00 Locality (City/County & State)

Noriginal 5-Year Plan Work Statement for Year 1 2024 \$240,154.00 \$215,273.00 \$818,241.00 PHA Name: Charlottesville Redev & Housing Authority Development Number and Name SCATTERED SITES (VA016000004) WESTHAVEN (VA016000001) VA016 AUTHORITY-WIDE Part I: Summary PHA Number: Ą.

Part II: Sup	Part II: Supporting Pages - Physical Needs Work Statements (s)			
Work Staten	Work Statement for Year 1 2024			
Identifier	Development Number/Name	General Description of Major Work Categories	Quantity	Estimated Cost
	WESTHAVEN (VA016000001)			\$240,154.00
ID0079	Operations(Operations (1406))	AMP Operations		\$240,154.00
	AUTHORITY-WIDE (NAWASD)			\$215,273.00
100080	Administration(Administration (1410)-Other)	CFP Management Fee - 10%		\$119,212.00
1D0081	Staff Training(Management Improvement (1408)-Staff Training)	Train of areas noted in audit		\$25,000.00
ID0103	Carcer Training Opportunities (Management Improvement (1408)-Empowerment Activities, Management Improvement (1408)-Equal Opportunity, Management Improvement (1408)-Other)	The funding will be used to train public housing residents in order to gain a pool of residents that are prepared to take advantage of career opportunities as CRHA redevelops its public housing communities. The programs will improve the empowerment and economic self-sufficiency of public housing residents through job readiness programs and business creathon/ development programs.		\$71,061.00
	SCATTERED SITES (VA016000004)	i i		\$818,241.00

Capital Fund Program - Five-Year Action Plan

Part II: Sup	Part II: Supporting Pages - Physical Needs Work Statements (s)			
Work Stater	Work Statement for Year 1 2024			
Identifier	Development Number/Name	General Description of Major Work Categories	Quantity	Estimated Cost
ID0113	Replace Entry Doors and Storm Doors(Dwelling Unit-Exterior (1480)-Exterior Doors)	Replace all entry and storm doors		\$255,439.00
ID0121	HVAC Replacement(Dwelling Unit-Interior (1480)-Mechanical,Non-Dwelling Construction - Mechanical (1480)-Cooling Equipment - Systems,Non-Dwelling Construction - Mechanical (1480)- Heating Equipment - System)	HVAC Replacement in Scattered Site		\$562,802.00
	Subtotal of Estimated Cost			\$1,273,668.00

Capital Fund Program - Five-Year Action Plan

Part II: Sup	Part II: Supporting Pages - Physical Needs Work Statements (s)			
Work States	Work Statement for Year 2 2025			
Identifier	Development Number/Name	General Description of Major Work Categories	Quantity	Estimated Cost
	WESTHAVEN (VA016000001)			\$256,441.00
ID0086	Operations(Operations (1406))	Operations transfer		\$256,441.00
	AUTHORITY-WIDE (NAWASD)			\$125,727.00
ID0088	Administration(Administration (1410)-Other,Administration (1410)-Salarics)	CFP Management Fee		\$125,727.00
	SCATTERED SITES (VA016000004)			\$891,500.00
ID0105	Bathroom Modernization(Dwelling Unit-Interior (1480)-Bathroom Counters and Sinks,Dwelling Unit-Interior (1480)-Bathroom Flooring (non cyclical).Dwelling Unit-Interior (1480)-Commodes,Dwelling Unit-Interior (1480)-Flooring (non routine))	Replace bathroom vanities, commodes, flooring, lighting, exhaust, install shower surround, replace bathroom fixtures and prep n paint.		\$560,000.00
ID0106	Relocation for Modernization(Contract Administration (1480)-Relocation)	Temporary relocation for modernization of bathrooms.		\$25,000.00

Part II: Sup	Part II: Supporting Pages - Physical Needs Work Statements (s)			
Work Stater	Work Statement for Year 2 2025			
Identifier	Development Number/Name	General Description of Major Work Categories	Quantity	Estimated Cost
ID0107	Modernization Relocation(Contract Administration (1480)-Relocation,Non-Dwelling Construction - Mechanical (1480)-Heating Equipment - System)	Temporary relocation of residents to complete kitchen modernization in all units. We are currently estimating relocating each household for 7 days.		S82,500.00
ID0122	Kitchen Modernization(Dwelling Unit-Interior (1480)-Flooring (non routine), Dwelling Unit-Interior (1480)-Interior Painting (non routine), Dwelling Unit-Interior (1480)-Kitchen Cabinets, Dwelling Unit-Interior (1480)-Kitchen Sinks and Faucets, Dwelling Unit-Interior (1480)-Appliances)	Replacement of kitchen appliances, cabinets, countertop, kitchen sink, kitchen faucet, kitchen lighting, flooring, prep and paint		\$224,000.00
	Subtoral of Estimated Cost			\$1,273,668.00

Capital Fund Program - Five-Year Action Plan

Work Statement for Year				
	Year 3 2026			
Identifier Develo	Development Number/Name	General Description of Major Work Categories	Quantity	Estimated Cost
SCATTE	SCATTERED SITES (VA016000004)			\$820,439.00
D0083 Kitchen (1480)-ii (1480)-ii Interior (Kitchen Modernization(Dwelling Unit-Interior (1480)-Flooring (non routine), Dwelling Unit-Interior (1480)-Interior Painting (non routine), Dwelling Unit-Interior (1480)-Kitchen Cabinets, Dwelling Unit-Interior (1480)-Kitchen Sinks and Faucets, Dwelling Unit-Interior (1480)-Appliances)	Replacement of kitchen appliances, cabinets, countertop, kitchen sink, kitchen faucet, kitchen lighting, flooring, prep and paint		\$820,439.00
WESTH	WESTHAVEN (VA016000001)			\$256,441.00
ID0097 Operatio	Operations((1406))	Public housing operational funds		\$256,441.00
AUTHO	AUTHORITY-WIDE (NAWASD)			\$196,788.00
ID0098 Administ	Administration(Administration (1410)-Other, Administration (1410)-Salaries)	CFP Management Fce		\$125,727.00
ID0110 Career Ti Activitie Other)	Career Training Opportunities (Management Improvement (1408)-Empowerment Activities.Management Improvement (1408)-Equal Opportunity.Management Improvement (1408)- Other)	The funding will be used to train public housing residents in order to gain a pool of residents that are prepared to take advantage of career opportunities as CRHA redevelops its public housing communities. The programs will improve the empowerment and economic self-sufficiency of public housing residents through job readiness programs and business creation/ development programs.		\$71,061.00

Capital Fund Program - Five-Year Action Plan

Part II: Sup	Part II: Supporting Pages - Physical Needs Work Statements (s)			
Work State	Work Statement for Year 3			
Identifier	Development Number/Name	General Description of Major Work Categories	Quantity	Estimated Cost
	Subtotal of Estimated Cost			\$1,273,668.00

Work Statement for Year 4 2027 Identifier Development Number/Name AUTHORITY-WIDE (NAWASD) Administration(Administration (1410)-Other.Administration (1410)-Salatries) ID0115 Administration(Administration (1410)-Other.Administration (1410)-Salatries) Administration(Administration (1410)-Other.Administration (1410)-Salatries) D0115 Carcer Training Opportunities (Management Improvement (1408)-Empowerment (1406)) WESTHAVEN (VA016000001) WESTHAVEN (VA0160000004) SCATTERED SITES (VA0160000004) Site Improvements(Dwelling Unit-Site Work (1480)-Landscape)	Part II: Suppor	Part II: Supporting Pages - Physical Needs Work Statements (s)			
lier lier	Nork Statemen	4			
		development Number/Name	General Description of Major Work Categories	Quantity	Estimated Cost
	<u>`</u>	(UTHORITY-WIDE (NAWASD)			\$196,788.00
		dministration(Administration (1410)-Other, Administration (1410)-Salaries)	CFP Management Fee		\$125,727.00
		Carcer Training Opportunities (Management Improvement (1408)-Empowerment Activities, Management Improvement (1408)-Equal Opportunity, Management Improvement (1408)- Other)	The funding will be used to train public housing residents in order to gain a pool of residents that are prepared to take advantage of career opportunities as CRHA redevelops its public housing communities. The programs will improve the empowerment and economic self-sufficiency of public housing residents through job readiness programs and business creation/ development programs.		\$71,061.00
		VESTHAVEN (VA016000001)			\$256,441.00
		pperations(Operations (1406))	Public housing operational funds		\$256,441.00
	·	CATTERED SITES (VA016000004)			\$820,439.00
		ite Improvements(Dwelling Unit-Site Work (1480)-Landscape)	Complete tree removal or trimming of dangerous/ hazardous trees		\$125,000.00

Part II: Sup	Part II: Supporting Pages - Physical Needs Work Statements (s)			
Work Stater	Work Statement for Year 4 2027			
Identifier	Development Number/Name	General Description of Major Work Categories	Quantity	Estimated Cost
ID0119	Fence Replacement (Non-Dwelling Site Work (1480)-Fencing,Dwelling Unit-Site Work (1480)-Fencing)	Replace fences around backyards, basketball court, playground areas and community spaces.		\$425,000.00
ID0120	Install Awning over front Porch(Dwelling Unit-Exterior (1480)-Balconies-Porches-Railings- etc.Dwelling Unit-Exterior (1480)-Canopies,Dwelling Unit-Exterior (1480)-Columns and Porches)	Installation of awning/ canopy over the front exterior entrance.		\$270,439.00
	Subtotal of Estimated Cost			\$1,273,668.00

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Capital Fund Program - Five-Year Action Plan

Part II: Sup	Part II: Supporting Pages - Physical Needs Work Statements (s)	· · · · · · · · · · · · · · · · · · ·		
Work State	Work Statement for Year 5 2028			
Identifier	Development Number/Name	General Description of Major Work Categories	Quantity	Estimated Cost
	SCATTERED SITES (VA016000004)			\$836,500.00
1D0096	Replace Interior Doors(Dwelling Unit-Interior (1480)-Interior Doors,Dwelling Unit-Interior (1480)-Other)	Replace all interior doors to include closet doors and hardware.		\$126,342.00
ID0108	Interior Painting(Dwelling Unit-Interior (1480)-Interior Painting (non routine))	Prepare and paint the interior of all public housing units to include all trim and doors.		\$132,500.00
ID0109	Flooring Replacement(Dwelling Unit-Interior (1480)-Flooring (non routine))	Replace all VCT tiles with LVP floor.		\$577,658.00
	AUTHORITY-WIDE (NAWASD)			\$180,727.00
ID0123	Administration(Administration (1410)-Other, Administration (1410)-Salaries)	CFP Management Fee		\$125,727.00
ID0125	Staff Training(Management Improvement (1408)-Staff Training)	Train of areas noted in audit		\$55,000.00

Capital Fund Program - Five-Year Action Plan

Part II: Sup	Part II: Supporting Pages - Physical Needs Work Statements (s)			
Work State	Work Statement for Year 5 2028			
Identifier	Development Number/Name	General Description of Major Work Categories	Quantity	Estimated Cost
	WESTHAVEN (VA016000001)			\$256,441.00
ID0124	Operations(Operations (1406))	Public housing operational funds		\$256,441.00
	Subtotal of Estimated Cost			\$1,273,668.00

Part III: Supporting Pages - Management Needs Work Statements (s)	
Work Statement for Year 1 2024	
Development Number/Name General Description of Major Work Categories	Estimated Cost
Housing Authority Wide	
Administration(Administration (1410)-Other)	\$119,212.00
Staff Training(Management Improvement (1408)-Staff Training)	\$25,000.00
Career Training Opportunities (Management Improvement (1408)-Empowerment Activities,Management Improvement (1408)-Equal Opportunity,Management Improvement (1408)-Other)	\$71,061.00
Subtotal of Estimated Cost	\$215,273.00

Work Statement for Year 2025 Development Number/Name General Description of Major Work Categories Housing Authority Wide Administration (1410)-Other, Administration (1410)-Salaries) Subtotal of Estimated Cost Subtotal of Estimated Cost	Part III: Supporting Pages - Management Needs Work Statements (s)	
Development Number/Name Seneral Description of Major Work Categories setion (1410)-Other, Administration (1410)-Salaries) st		
ration (1410)-Other, Administration (1410)-Salaries)	Development Number/Name General Description of Major Work Categories	Estimated Cost
ion (1410)-Other, Administration (1410)-Salaries)	Housing Authority Wide	
	Administration(Administration (1410)-Other, Administration (1410)-Salaries)	\$125,727.00
	Subtotal of Estimated Cost	\$125,727.00

Part III: Supporting Pages - Management Needs Work Statements (s)	
Work Statement for Year 3 2026	
Development Number/Name General Description of Major Work Categorics	Estimated Cost
Housing Authority Wide	
Administration(Administration (1410)-Other,Administration (1410)-Salaries)	\$125,727.00
Career Training Opportunities (Management Improvement (1408)-Empowerment Activities,Management Improvement (1408)-Equal Opportunity,Management Improvement (1408)-Other)	\$71,061.00
Subtotal of Estimated Cost	\$196,788.00

Part III: Supporting Pages - Management Needs Work Statements (s)	
Work Statement for Year 4 2027	
Development Number/Name General Description of Major Work Categories	Estimated Cost
Housing Authority Wide	
Administration(Administration (1410)-Other,Administration (1410)-Salaries)	\$125,727.00
Career Training Opportunities (Management Improvement (1408)-Empowerment Activities, Management Improvement (1408)-Equal Opportunity, Management Improvement (1408)-Other)	\$71,061.00
Subtotal of Estimated Cost	\$196,788.00

Capital Fund Program - Five-Year Action Plan

Part III: Supporting Pages - Management Needs Work Statements (s)	
Work Statement for Year 5 2028	
Development Number/Name General Description of Major Work Categories	Estimated Cost
Housing Authority Wide	
Administration(Administration (1410)-Other,Administration (1410)-Salaries)	\$125,727.00
Staff Training(Management Improvement (1408)-Staff Training)	\$55,000.00
Subtotal of Estimated Cost	\$180,727.00

Charlottesville Redevelopment & Housing Authority

Rental Office 1000 South First Street Charlottesville, VA. 22902

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PUBLIC HOUSING PROGRAM REPORT 3/22/2024

Vacancy numbers as of 3/22/2024

- Westhaven 2
- Madison − 1
- Riverside 1
- Ridge Street 1
- Michie 3
- 6th Street 1
- South First Street 1
- Dogwood Portfolio 4

Relocation Update Crescent Halls:

There are currently 67 units filled at Crescent Halls as of 3/22/2024 with an additional 3 scheduled to move in by the end of the month. 12 are scheduled to move in on the first.

Delinquency Snapshot - Delinquent balances as of 3/22/2024

- Westhaven \$60,853
- SFS \$40,125
- Crescent Halls \$23,739
- 6th Street \$13,523
- Michie \$10,159
- Madison \$17,269
- Riverside -\$19,527
- Ridge \$94
- Dogwood Portfolio \$60,829

Current Staff Training (Ongoing)

VHDA and HUD Trainings for Staff Ongoing Furthering AFFH Training in August Completed by ALL staff. Uniform Relocation Assistance ongoing webinars

Required Meetings:

- Safety Meeting (Bi-Monthly on Wednesdays)
- Resident Services Meeting (Second Tuesday of the month)
- Redevelopment Meeting (First Thursday of the month)
- CRHA Senior Management Meeting (Weekly)
- Relocation Assessment Team (Third Monday of the month)

CRHA -HCV STATS		FEBRUARY 21, 2024 - MARCH 15, 2024		
PROGRAMS	TENANT COUNT	AMOUNT	WAITLIST/AVAILABLE UNLEASED PLACEMENTS PBV	UNLEASED PBV
hay - Housing Choice Voucher	499	\$ 463,904.00	1704	
msv (Mainstream Vouchers)	39	\$ 33,158.00	1	
pby-crh (CRHA Crescent Halls (HUD Subsidy)	33 \$	\$ 31,487.00		19
pby-sfp] (PBV for SFS Phase I)	24 \$		2	0
tc (The Crossinas)	20	₩.	742	1
ehy - (EMERGENCY HOUSING VOUCHERS)	14	\$ 12,318.00	1	
ev- (Enhanced Vouchers)	9	\$ 2,961.00		
tov (Tenant Protection Voucher)	12	\$ 8,571.00		
try (Tenant Relocation Vouchers - CH)	10	\$ 7,555.00		
vg (VASH)	<u>5</u>	\$ 2,868.00	FULL	
fvi - Fostering Youth Independence	11	\$ 11,165.00	9	
Portable Vouchers	2	\$ 1,561.00		
Family Self Sufficiency Program-Escrow - 3		\$ 1,779.00		
TOTAL	678 \$	\$ 621,419.00	2459	20
CSRAP-Charlottesville		ı		
Supplemental Rental Assistance Program	59 \$	\$ 59,863.00	0	

Additional Vouchers - Referrals from Department of Human Services
Vouchers on the Street
New Admissions

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New Admissions	O	
		DECEMBER
HQS INSPECTIONS COMPLETED		
	INITIAL	9
	ANNUALS	104
	SPECIAL	
RECERTIFICATIONS		
ANNUAL RECERTIFICATIONS		32
RECERTIFICATIONSPENDING/PAST DUE		9

Charlottesville redevelopment & housing Authority

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Residents FIRST!

3/15/2024

CRHA Redevelopment Coordinator Monthly Report Prepared by Brandon Collins on February 20, 2024

I. General Updates

This report covers activities from 2/21/24 to 3/15/24.

The busy Spring season for Redevelopment has begun with steps forward on all of the sites. In addition to major work being readied to begin Resident Engagement has expanded as the warm weather has allowed for greater participation.

A brief list of duties performed:

- Sixth St resident Planners Meetings x 2
- Sixth St written update
- S 1st St Planners meetings x 3
- Crecent Halls Working Group
- Westhaven Planners Architect Interviews x 3
- Westhaven Planners Meetings x 2
- Parallel Track resident Meetings Madison, Michie and Riverside
- Team check ins Section 3
- Sixth St OAC meeting
- Safety Meeting

- Check in on Davis Bacon with Contractor
- Architect Selection Panel
- Check In with Development Manager
- S 1st and 6th Engagement memo for City
- Section 3 webinar
- Redevelopment Committee
- PHAR/RAB Capital Fund Meeting
- Crescent Halls punch list back check 3rd floor and ADAs
- Board of Commissioners Presentation CFP
- Board Report

In the coming month a lot will happen: Capital Fund Approval, begin HVAC work at Riverside Ave, Crescent Halls lease up of all units, abatement and demolition at S 1st Street, readying for construction at 6th Street. Architect for Westhaven will be announced and will prepare to start Master Planning.

II. Site Updates

- A. Crescent Halls: Breeden Construction has steadily continued work with to complete the renovation and have made steady progress. ADAs and 3rd floor completion and acceptance are underway but need pass a few inspections from other agencies. 2nd Floor is about 2 weeks behind that process. Other priorities include Tub rooms on the 3rd and 5th floors, and entry door weight adjustments both of which are nearing completion within the next 2 weeks. Site work completion will begin within the next few weeks as well.
- B. South First Street Phase 2: Southern Environmental is carrying out abatement/material removal starting on the Elliot side and moving toward the community center, from there the demolition of structures will begin. Preparation for a construction fence is underway. Pricing for a general contractor is complete and we will announce the General Contractor this month. Resident Planners have begun a regular meeting schedule for guiding construction, tweaking plans, and moving decisions forward.





- C. Sixth Street: We are hoping for a speedy response from HUD in order to issue relocation notices and set a clear construction start date for Building A however we have not yet received word. Pricing for a general contractor is complete and we will announce the General Contractor this month. Resident Planners have resumed outside meetings to guide construction, tweak plans, make decisions and will begin detailed planning for Phase 2 in order to submit a LIHTC application in March 2025.
- D. Westhaven: The solicitation for an architect was issued in October, responses arrived on November 9. Resident meetings have focused on developing questions and criteria for Architect selection. Resident interviewed the teams and we also did a video replay for our planners who may have missed one of the interviews. Planners have done a lot of work on this! The selection panel interviewed design teams and have made a selection and will make that known publicly soon. Master Planning will begin the Spring. The tech and language support needed to be successful with Resident Meetings is immense and I am working though that and also looking forward to working the design team to have the greatest and most inclusive engagement process possible!
- E. Parallel Track: The draft CFP and 5 Year Action Plan was published on Feb 3. Surveys of residents were conducted in mid-February and mainly confirms the CFP is in line with resident priorities. Resident meetings have resumed to discuss the 5 Year CFP. I met with the Resident Advisory Board and presented the CFP to the Board of Commissioners. The plan will have a public hearing on March 25 and hope to have approval of the plan. The Board recently approved contracts for beginning the HVAC and electric upgrades on parallel Track sites.
- III. Upcoming Decisions/Activities
 - A. Crescent Halls: Acceptance and Lease Up of all ADAs, 3rd Floor, and 2nd Floor
 - B. S. 1st St. Phase 2: Demolition continues, prepare for construction
 - C. Sixth Street: Responses to demo/dispo application, relocation notices
 - D. Westhaven: Master Planning
 - E. Parallel Track: HVAC/Electric Upgrade begins
- IV. Committee Updates and Minutes (attached):
 - A. Redevelopment Committee 3/7/24

Redevelopment Meetings Schedule-PLEASE NOTE THE CHANGES AS OF 9/7/2023

1st Thursday of Month
3:00 pm Redevelopment Committee

2nd Thursday 2:00 pm S. 1st St Phase 2

3rd Thursday 1:00 pm Redevelopment Admin Committee

4th Thursday 1:00 pm Sixth Street 2:00 pm Westhaven

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Residents FIRST!

CRHA Redevelopment Committee 3:00 pm, Thursday, March 7, 2024 https://zoom.us/j/9588556349

Agenda

I. Attendees

CRHA Committee Members: Emily Dreyfus, Nikuyah Walker, Alex Ikefuna (non-voting)

CRHA: Commissioner Wicks, Brandon Collins, Quentia Taylor, Perpetue Moumbossy

PHAR: Cam Gaillard, Lakisha Ali, Earl Hicks, Katrena Cooper, Christopher Hudson, Pricilla Anderson

Partners: Shelly Bryant (Westhaven Clinic)

II. Welcome and Introductions and prompt question:

"What makes this committee relevant and important to your work and for the work of the committee?"

Informative, the updates are very helpful, provides existing conditions.

An annual report on status would be helpful.

Good to know what to expect from Redevelopment.

Updates are the most important part and identifying any needs.

Want to make sure the needs of the Committee are met and that we follow up.

Getting the right information and keeping everyone in the loop is helpful.

Going well so far. Updates are helpful, as we bring more people in we can use updates as a launching point for conversations. Would like to involve more residents.

Good to share information with everybody.

Good way to get information quickly.

Updates are great, prefer to keep decision making elsewhere so residents will continue to make decisions.

III. Follow Up from February:

- Section 3 contract requirements: Brandon reported we have not been able to provide the contract language yet but will once signed. There will not be a percentage of residents required for hiring but it does include the new CRHA Section 3 policy and assumptions. Resident Services will be working closely with residents and training to connect them to work. Contractors and sub-contractors have responsibility to submit payrolls for Section 3 hours, certifications and also for Davis Bacon. We still plan to report on Section 3 activities once everything is clear and pieced together.
- Lessons learned- will keep working on this, the team has not had time to prepare.
- Funding available for Crescent Halls completion, wrangling this information has been difficult, it is an on-going process. We will work to provide a number, however, we have cash on hand to match the amount of work anticipated to complete.

IV. Quick Updates





- a. Crescent Halls- very close to completion, should be accepting 3rd floor and ADA apartments next week, available to lease before April 1. Various isnspections. We anticipate being complete May 1.
- b. SFSP1- will continue to evaluate lessons learned and bring back to the group.
- c. SFSP2- abatement underway leading, finalizing contracts to begin construction as soon as we can.
- d. Sixth St- Building A- finalizing contracts, still waiting on HUD approval
- e. Sixth St- Phase 2- have master plan scheme decided, work to March 2025 LIHTC
- f. Westhaven- architect selection activities, plan to start master planning Spring, we will make an announcement soon.
- g. Parallel Track- CFP meetings include meeting with residents, the RAB, board work session, public hearing and approval on March 25th. HVAC contracts getting finalized, appliance replacement.
- h. Other- NLIHC conference and will meet with Sen Kaine

V. Upcoming Agenda Topics and Information for this Committee

We have created an on-line poll to give feedback about these meetings and infrom future agendas. It will be sent to this group and added to the invite list. Also posted in chat feel free to fill out today.

Conversation about what items to discuss we agreed the priorities are:

In depth "lessons learned" as we are about to begin new construction efforts we should do this sooner than later. Section 3 reporting, would like a report from the team but also include Section 3 report as an agenda item. Also need to discuss contracting opportunities for Women and Monority owned businesses.

VI. Next Agendas

- Lessons Learned
- Section 3
- Contracting with Women and Minority Owned Business

Meeting Schedule:

1st Thursday of Month
3:00 pm Redevelopment Committee

2nd Thursday 2:00 pm S 1st St Phase 2 3rd Thursday

1 pm Redevelopment Admin Committee

4th Thursday

1:00 pm Sixth Street

2:00 pm Westhaven

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CRHA Deputy ED Report For March 25, 2024, Board of Commissioners Meeting Prepared by Kathleen Glenn-Matthews on 3/15/2024

I. Resident Services

- A. *Housing Stability* Staff participated in the National Low Income Housing Coalition (NLIHC) Conference in Washington DC March 19-21st.
- B. Family Self Sufficiency- Please see attached report.
- C. Workforce Development/Economic Opportunity/Section 3

The Resident Services team continues to set up trainings in response to feedback they obtained doing outreach.

Please see the attached report.

D. Community Engagement for Redevelopment and Modernization

This report will now be covered primarily in the Development Manager's monthly report.

- E. Self-Determined Community Programs
 - Our Resident Services Coordinator staffs the Resident Services Committee the second Tuesday of every month at 1pm. The committee works with residents and community partners to coordinate programs and services requested by and for CRHA residents. The group focus is on programs that serve to enhance the wellbeing and quality of life in our communities.
 - 2. CRHA Staff will be initiating the process of becoming a Certified Organization for Resident Engagement & Services (CORES). The goal is to have this certification in place by the Spring of 2025. https://coresonline.org/certification
 - 3. The subcommittee of this group for Neighborhood Crisis Intervention planning has been on hold as the group is eager to get a seat at the table for community members to discuss design of the local Marcus Alert. Conversations will begin soon to re-boot the group to focus more on community outreach after an event vs primarily on first responders.
 - 4. Continue to serve on Region Ten's Community Based Recovery and Support Advisory Team which meets monthly and has been focusing on rotating monthly events at sites.
 - 5. Continue to meet quarterly with Westhaven CARES Center Steering Committee
 - Continue to meet as needed with Crescent Halls and South First Street residents to discuss what services they would like to have in their communities and make connections with providers.
 - 7. Resident Services staff continue to work on a calendar for outreach at rotating sites.

II. Grants/Development:

- A. CRHA staff met with Fannie Mae on 3/15/24 to learn about their Healthy Housing Awards program.
- B. Please see attached report from the Grants and Development Coordinator.
- III. Emergency Operating Plan Draft- This process should get back up and running the second quarter of 2024. Continue work on preparing emergency plans or disaster response plans to prepare staff and tenant households for emergencies.





- A. We will continue to reach out to the City to see if we can partner with their process.
- B. Will continue to have some changes over the next year to accommodate redevelopment with final draft to be reviewed by Fire Chief. Then will be going to either Maintenance and or Safety Committee
- C. Once finalized, annual trainings and reevaluations of the plan will be put in place for staff and residents.
- D. Discussed exploring partnerships or sponsorships with local groups for resident training and assistance with emergency kits.
- IV. Strategic Planning: CRHA has begun it's Strategic Planning Process with Spark Mill which is funded with a Tier I VA Housing Grant. The consultant came this month and held four sessions.

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- ☐ CRHA Management
- □ Crescent Halls Residents
- □ Residents from all Sites

V. Annual/Five Year Plan(s)

- A. The FY 2024- 2025 Annual Plan and FY 2024- 2029 Five Year Plan has been submitted to HUD.
- B. We will start the planning process for the FY 2025-2026 Annual Plan next month.
- C. The new goals for the annual and five-year plan are attached that go into effect April 1.

V. Partnership Engagement

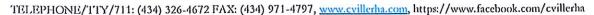
- A. Continue to have the opportunity to serve on PHAR Advisory Council.
- B. Attend regular PHAR and CRHA team meetings and PHAR resident and youth meetings.
- C. Continue to serve on the Advisory Team for PHAR's Residents for Respectful Research "R3".
- D. Continue to attend regular CHAACH meetings with other local housing providers and work on projects to benefit low-income community.
- E. Continue with regular PMT and bi-weekly meetings with Office of Community Solutions.
- F. Continue to attend local Service Provider Council
- G. Continue to be part of Local Food Justice Network
- H. Quarterly Strategic Partnership Meetings with Piedmont Area Workforce
- I. Monthly Housing Director's Meeting with TJPDC
- J. Continue to be very involved in supporting conversation around support of residents.
- K. Continue meeting with Blue Ridge Action Hunger Coalition

Residents FIRST!

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CHARLOTTESVILLE REDEVELOPMENT & HOUSING AUTHORITY "CRHA"

P.O. BOX 1405, CHARLOTTESVILLE, VIRGINIA 22902





CRHA Resident Services and Section 3 Report March 15, 2024 – Prepared by Shennel Cowherd

Resident Services

The following table uses data from 2/1/24 – 3/14/24

Individuals Served	Individuals Served	Individuals Served
This Month	Last Month	This Year
12	35	86

Description of Activities

- Meet with Network2Work and Social Services
- Reconnect with NetwokWork2Work, get CRHA staff trained on portal will schedule time in near future.
- Meet with Self Sufficiency Supervisor from Charlottesville Social Services. Gain additional information about programs and services. Plan to meet with them regularly to get residents more familiar with programs.

Community Engagement

- Go Maintenance Program- Attended Job Fair and passed out flyers to residents
- PCT Training-Sentara Hospital passed out flyers and participated in zoom meeting with organizers.

Partner Engagement

 Meet with Go-Drive school, to help residents obtain their driver license, behind the wheel training, and driving improvement classes. Payment for classes-training is still in the works.

Section 3

The following table uses data from February 2024 of CRHA employees.

Туре	Total Hours	Benchmark Actuals	HUD Benchmark Goals
All Labor	7440.96	THE REAL PROPERTY.	
Section 3	4330.4	58%	25%
PH Targeted Worker	391.6	5%	5%
Other Targeted	0	40 40	

For more information on Section 3: https://www.hudexchange.info/programs/section-3/section-3/section-3-quidebook/section-3-in-action/safe-harbor-benchmarks/

Section 3 Services Provided from 2/1/24 - 3/14/24

Employment Assistance (e.g. job coaching, resume assistance, referrals):

Workplace Readiness (e.g. interview clothing, fees, transportation, childcare):

Educational Assistance (e.g. vocational training, GED classes):

Financial Literacy Training and/or Coaching:

Total CRHA Section 3 Workers:

4
2
2
0
30





Description of Activities
 Provided transportation for two of the residents, one to complete assessment tests with PVCC-
Workforce program, individual is looking forward to taking computer classes in the fall, and the other to
the Virginia Career Workforce office to apply for the Ready to Work Program.

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Grants and Development Report 3/15/24 – Prepared by Katrina Beitz

Submitted Grants

- BamaWorks grant submitted on 2/23/24
 - o Request for \$10,000 for funds for staff to attend trainings and conferences including the VA Tax Credit Conference, the Governor's Conference, and the NLIHC conference
 - o Site visit scheduled for 2/26/23

Upcoming Grants

- Sentara Cares grant due on 4/11/24
 - Currently discussing with Ms. Glenn-Matthews and Mr. Sales on what to pursue, these funds allowed us to hire Ms. Cowherd last year but Sentara has indicated that it would like to fund something different each grant cycle
 - O Potential funding option for a clinical social worker to help us build our Resident Services case management capacity
- Community Impact Innovation grant due 4/15/24
 - o This is a Virginia Housing grant for a three year project (7/1/24 6/30/27)
 - We can request up to \$200,000 for "Innovative Services" such as the Economic Opportunity Program
 - o Or we can request up to \$500,000 for "Innovative Construction Projects"
 - Construction innovation is defined by sustainable materials, techniques that streamline building process while maintaining quality, and enhavements of current projects (e.g. environmental sustainability add)
 - o Planning to meet for deeper discussion with Mr. Sales and Ms. Glenn-Matthews

Grant Updates:

- Vibrant Communities: CRHA's youth program development was not recommended by the review committee for funding
- Grants waiting for a response:
 - Total requested funds waiting response: \$5,647,456
 - City: CAHF, CDBG, HOPS
 - Federal: YouthBuild, ROSS-SC, JobsPlus
 - Local: Solidarity, Bama Works
- Currently researching funding avenues for supporting parallel track and remodeling for the downtown building—we've reached out to a potential funder for a meeting with Mr. Sales and Ms. Taylor

Miscellaneous Activities

Attended the NeighborWorks Institute Training conference in San Francisco with Ms. Johnson, Ms.
Taylor, and Mr. Sales; this was a great chance to discuss funding and grant strategies with other
professionals as well as an opportunity to learn about effective large-scale community engagement
and development with multiple stakeholders as we begin the planning process for Choice
Neighborhoods



- Created a new temporary database for Resident Services and Section 3 tracking; this database organizes historical data into specific categories that HUD asks we track for reports and aggregates that information automatically to simplify the reporting process
 - This spreadsheet also provides a single spot for all Resident Services and Section 3 reporting data by coordinating data collection between Human Resources, FSS, and Redevelopment
 - o We are currently up-to-date in this database with records going back to April 2023
 - Will continue to work on historic backlog by digitizing paper files over the next few months and improve upon systems to ensure that data is kept accurate and organized
- Editing and revising current narratives to create better story-telling for grantmakers, as this has been a cited issue in the past from funders
- Attending the NLIHC Conference with the Resident Services team
- Enrolled in "Trauma Informed Approach for Service Providers" course for this spring

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CRHA FY 2024- 2029 Goals

Mission Statement

The Charlottesville Redevelopment and Housing Authority has a mission to further develop and preserve quality, resident centered, affordable housing, while empowering people and communities.

Vision Statement

Our vision is to be more than an entity that manages traditional federal Public Housing and Housing Choice Voucher programs. As a resident first organization, we collaborate with local governments, and partners from the public and private sectors to carry out our mission.

Fair Housing Goals

- 1. Increase access to information and resources on fair and affordable housing for CRHA program participants, staff and stakeholders.
 - a. Convey HUD data in understandable ways to the public.
 - b. Gather and share local information about fair housing education and training opportunities.
 - c. Work with city and TJPDC on AFFH assessment.
- 2. Prevent loss of existing affordable housing stock and increase supply of new affordable housing, especially in higher opportunity areas.
 - a. Research and participate in programs available to assist CRHA and program participants in homeownership and rental.
 - b. Target opportunities to assess and acquire properties in high opportunity areas.
 - c. Improve conditions and increase opportunities in identified low opportunity area.
- 3. Increase services for residents of publicly supported housing and maintain and improve the quality and management of publicly supported housing.
 - a. Increase support services available for low-income housing residents to increase wealth building opportunities.
 - b. Focus on improving access to transportation for low-income communities

Annual Plan New Goals FY 2024- 2025

Empower Individuals and Families Through the Delivery of Transformational Services.

- I. Maintain and create partnerships, programs and resources that foster economic growth and self- sufficiency to end the cycle of poverty.
 - A. Continue to build the Family Self Sufficiency Program.
 - B. Pursue funding to expand CRHA's Economic Opportunity Programs
- II. Promote initiatives that encourage healthy living and lifestyle.
 - A. Continue to provide space for Self-Determined Community Programs to provide or obtain partnerships to provide supportive services to increase the lifestyle and economic independence of residential families, youth, the elderly, and families with disabled family members.
- III. Develop programs and resources that encourage long term personal success of young adults and the youth.
 - A. These programs include but are not limited to:
 - 1. Continuing to build community-wide internet access
 - 2. Supporting the Nursing Clinics
 - 3. Assistance for signing up kids for after-school and summer programs

Encourage and Create Homeownership Opportunities

- IV. Encourage Homeownership Opportunities
 - A. Foster the participation of at least 2-5 families in CRHA and/or Partner Homeownership Training
 - 1. Continue the process of building a CRHA Homeownership Program
 - 2. Continue to build partnerships with local agencies to support our families.
- V. Assist HUD- Assisted Renters Become Homeowners
 - A. Use redevelopment opportunities through public housing redevelopment; community partnerships; and the Housing Authorities Preservation of Naturally Occurring Affordable Housing (P-NOAH) program to create up to 5 homeownership opportunities per year.
 - 1. Continue to pursue funding to support homeownership efforts.
 - 2. Continue to support opportunities for our staff who qualify for our Economic Opportunity Programs to advance in their career path and have opportunities for homeownership.
 - 3. Work to build an endowment to support homeownership efforts for our community.
 - B. Provide up to 5 opportunities to utilize the Housing Choice Voucher program to create homeownership vouchers per year.
 - 1. Continue to build relationships with local lending institutions
 - 2. Continue to develop SOPs for the HVC homeownership program

Preserve, Develop and Expand Opportunities for Affordable Housing

- VI. Pursue VHDA Tax Credit training and certification for property management and management staff.
 - A. 80% of PM/Redevelopment staff and 50% of Management attend Tax Credit Conference; 80% of PM staff attend Mid-Atlantic AHMA Conference.
 - 1. Work with HR on post training and conference follow-up
- VII. Improve housing opportunities for the elderly, persons with disability and individuals experiencing homelessness.
 - A. Apply for additional mainstream vouchers.
 - B. Increase project-based vouchers.
 - C. Maintain 100% lease up on Mainstream, EHV, VASH, PBV, TBRA
- VIII. Apply for additional vouchers when available.
 - A. Work with CRHA Development team to set timelines for this process.
 - IX. Preserve Section 9/public housing in the City of Charlottesville.
 - A. Apply for additional funding to preserve public housing not in CRHA's redevelopment plan.
 - B. Acquire properties to convert to public housing to utilize Faircloth units.
 - C. Complete energy efficiency upgrades while completing the Parallel track.

Diversify the Authorities Business Model and Funding Streams

- X. Transform Communities
 - A. Pursue LIHTC, Other HUD Programs and Public/ Private Partnership Opportunities.
- XI. Become Development Catalyst for the City
 - A. Partner with the City of Charlottesville to pursue mutually beneficial opportunities in housing and economic development.
 - B. Foster relationships to increase service delivery to residents.
 - C. Continue to acquire properties under the Preservation of Naturally Occurring Affordable Housing (P-NOAH).
- XII. Develop an Authority affiliated Non-Profit Entity to expand services opportunities to residents and participants.
 - A. Develop and implement a not-for-profit arm of the authority.
 - B. Seek creative income stream opportunities through development, management, and compliance services.

- XIII. Market the Authorities tax-exempt bond program to create additional revenue streams for the Authority.
 - A. CRHA will work to develop it's Real Estate arm to ensure proper infrastructure to support these efforts.

Support our Families' Success

- A. Develop a partnership with City to set-aside spots in the Community Attention Youth Internship Program (CAYIP) for youth who reside in CRHA communities.
- B. Develop financial support for continuing education for young adults and youth graduating from High School.
- C. Implement a comprehensive case management system in the resident services department to improve document management and data tracking.
- D. Apply for additional self-sufficiency funding through FSS and ROSS to expand service delivery to more families and voucher participants.
- E. Continue to apply for other local, state and federally funded grant programs that support housing stability and economic opportunity.

Five Year Goals FY 2024- 2029

- I. Empower Individuals and Families through the delivery of transformational services.
 - A. Maintain and create partnerships, programs and resources that foster economic growth and self-sufficiency to end the cycle of poverty.
 - B. Promote initiatives that encourage healthy living and lifestyle.
 - C. Develop programs and resources that encourage long term personal success of young adults and the youth.
- II. Encourage and Create Homeownership Opportunities
 - A. Encourage Homeownership Opportunities
 - 1. Foster the participation of at least 2-5 families in CRHA and/or Partner Homeownership Training

Assist HUD- Assisted Renters Become Homeowners

- B. Assist HUD- Assisted Renters Become Homeowners
 - 1. Use redevelopment opportunities through public housing redevelopment; community partnerships; and the Housing Authorities Preservation of Naturally Occurring Affordable Housing (P-NOAH) program to create up to 5 homeownership opportunities per year.
 - 2. Provide up to 5 opportunities to utilize the Housing Choice Voucher program to create homeownership vouchers per year.
- III. Preserve, Develop and Expand Opportunities for affordable housing.
 - A. Pursue VHDA Tax Credit training and certification for property management and management staff.
 - 1. 80% of PM/Redevelopment staff and 50% of Management attend Tax Credit Conference; 80% of PM staff attend Mid-Atlantic AHMA Conference.
 - B. Improve housing opportunities for the elderly, persons with disability and individuals experiencing homelessness.
 - 1. Apply for additional mainstream vouchers
 - 2. Increase project-based vouchers.
 - 3. Maintain 100% lease up on Mainstream, EHV, VASH, PBV, TBRA
 - C. Apply for additional vouchers when available.
 - D. Preserve Section 9/public housing in the City of Charlottesville.
 - Apply for additional funding to preserve public housing not in CRHA's redevelopment plan.

- 2. Acquire properties to convert to public housing to utilize Faircloth units.
- 3. Complete energy efficiency upgrades while completing the Parallel track.
- IV. Diversify the Authorities Business Model and Funding Streams
 - A. Transform Communities
 - 1. Pursue LIHTC, Other HUD Programs and Public/ Private Partnership Opportunities.
 - B. Become Development Catalyst for the City
 - 1. Partner with the City of Charlottesville to pursue mutually beneficial opportunities in housing and economic development.
 - 2. Foster relationships to increase service delivery to residents.
 - 3. Continue to acquire properties under the Preservation of Naturally Occurring Affordable Housing (P- NOAH).
 - C. Develop an Authority affiliated Non-Profit Entity to expand services opportunities to residents and participants.
 - 1. Develop and implement a not-for-profit arm of the authority.
 - 2. Seek creative income stream opportunities through development, management, and compliance services.
 - D. Market the Authorities tax-exempt bond program to create additional revenue streams for the Authority.
- V. Support our families' success.
 - A. Develop a partnership with City to set-aside spots in the Community Attention Youth Internship Program (CAYIP) for youth who reside in CRHA communities.
 - B. Develop financial support for continuing education for young adults and youth graduating from High School.
 - C. Implement a comprehensive case management system in the resident services department to improve document management and data tracking.
 - D. Apply for additional self-sufficiency funding through FSS and ROSS to expand service delivery to more families and voucher participants.
 - E. Continue to apply for other local, state and federally funded grant programs that support housing stability and economic opportunity.

CRHA's Violence Against Women Act (VAWA) Goals

The Charlottesville Redevelopment and Housing Authority (CRHA) will promote and abide by the VIOLENCE AGAINST WOMEN'S ACT (VAWA) and Department of Justice Reauthorization Act of 2005 and 2013 CRHA will support or assist victims of domestic violence, dating violence, sexual assault, stalking and/or others as required by the law to prevent them from losing their HUD-assisted housing as a consequence of the abuse of which they were the victim. CRHA will adhere to HUD requirements regarding the VAWA pertaining to Public Housing and Housing Choice Voucher Program.

CRHA will take action to protect the safety and welfare of all our residents when repeated offenses occur. In the event the victim being protected shows a willingness to continue relationships with such abusers, continues to have them as guests in their home and incidents continue to occur, the victim could be evicted in order to protect other residents.

A description of: 1) Any activities, services, or programs provided or offered by an agency, either directly or in partnership with other service providers, to child or adult victims of domestic violence, dating violence, sexual assault, or stalking; 2) Any activities, services, or programs provided or offered by a PHA that helps child and adult victims of domestic violence, dating violence, sexual

assault, or stalking, to obtain or maintain housing; and 3) Any activities, services, or programs provided or offered by a public housing agency to prevent domestic violence, dating violence, sexual assault, and stalking, or to enhance victim safety in assisted families.

The Act has been reviewed and CRHA applies that statute of the law concerning occupancy issues and termination proceedings. Under current Preference Standards, applicants on the waiting list are identified as domestic violence victims and receive a Preference 1 rating if they also live and/or work in Charlottesville. Sensitivity to issues of domestic violence is also considered as one of the factors in the determination of a voucher issuance in instances of split housings assisted by the Housing Choice Voucher program.

CRHA also provides owners with VAWA information during our monthly new landlord orientations; we also provide VAWA information at recertification and during the initial certification process. This information includes but not limited to:

- A Description of what the law states and what protections it offers victims;
- Instructions for what to do if they, or their family, is being victimized; and
- What is required to certify that the abuse took place.

The VAWA protection applies to families applying for or receiving Public Housing Program assistance, Housing Choice Voucher Program (including rental assistance payments under the project-based vouchers), as required by the provisions of Sections 606 and 607 of the VAWA. The law protects victims of domestic violence, dating violence, stalking, as well as their immediate family members generally, from being evicted or being denied housing assistance if an incident of violence is reported and confirmed. The VAWA also provides that an incident or actual or threatened domestic violence, dating violence or stalking does not qualify as a serious or repeated violation of the lease nor does it constitute good cause for terminating the assistance, tenancy, or occupancy rights of the victim. Furthermore, criminal activity directly relating to domestic violence, dating violence, or stalking is not grounds for terminating the victims' tenancy. O/A may bifurcate a lease in order to evict, remove, or terminate the assistance of the offender while allowing the victim, who is a tenant or lawful occupant, to remain in the unit.

POLICY IMPLEMENTATION

Pursuant to the VAWA and Justice Department Reauthorization Act of 2005 and 2013, the Charlottesville Redevelopment and Housing Authority ("CRHA") implemented related policies, which in addition to providing assistance to low-income families, disabled and elderly citizens and other social services in conjunction with the City of Charlottesville, had a significant role in the provision of free services to CRHA residents who are victims of domestic violence, dating violence or stalking.

PROGRAMS

CRHA refers clients to various City Agencies as well as to local nonprofit agencies such as:

- The Sexual Assault Research Agency (SARA) that assists vulnerable at-risk individuals who have been victims of various types of Domestic create a positive living environment. SARA provides highly individualized training and Counseling services including but not limited to one-on-one counseling sessions, workshops, and referrals to outside agencies. The agency offers a 24-hour hotline that residents can call to discuss their individual situations as it relates to Domestic Violence, Dating Violence and Stalking issues.
- The Women's Initiative who has counseling and support services and groups with cultural sensitivity.
- The Shelter for Help in Emergency to provide emergency housing for any residents that may

need a place to temporarily escape a situation.

The Charlottesville Departments of Social and Human Services provides additional support.

PROGRAM GOALS

CRHA goals for 2024 and forward are focused on an increased awareness of the law regarding the Violence Against Women and Department of Justice Reauthorization Act of 2005 and 2013 for the residents and their families by:

Goal I: CRHA will revise existing ACOP and Admin Policies to reflect VAWA requirements as they are updated.

Outcome A: Changes to the ACOP and Admin plans in addition to being posted will include information page and links in CRHAs' Web site.

Outcome B: Asset managers will attend trainings on handling domestic violence situations to instruct them on what to do in cases of suspected domestic violence (e.g. subtle ways to separate victim from abuser to see if they are safe and give them information or resources for a local agency to help them come up with a safety plan), and how to handle victims allowing offenders into their home (making sure language around consequences of violating these policies is clear for residents)

Outcome C: If abuser is moved out of a home, making sure that locks are changed immediately and victim has a means to advocate to be moved to a different housing location if they feel endangered by remaining in the same residence.

Goal II: CRHA staff will distribute easy-to-read and understand printed materials about VAWA.

Outcome A: CRHA will implement procedures to assure applicants and residents are aware of their rights under the VAWA as described in:

- 1. The Admissions and Continued Occupancy Policy (ACOP): Part VII: Violence Against Women Act (VAWA): Notification, Documentation and Confidentiality
- 2. The Housing Choice Voucher Administrative Plan (Admin Plan): Chapter 3, Part III, 3-III.G.: Prohibition Against Denial of Assistance to Victims of Domestic Violence, Dating Violence, Sexual Assault and Stalking: Notification and Documentation

Outcome B: RHA staff will provide bi-lingual information on VAWA.

Goal III: Seek new partners to participate in CRHA's VAWA program.

Outcome A: CRHA in collaboration with local government agencies and private non-profit institutions, will implement an assistance program for the residents and their families, with most participants being women and children, who are the most affected by domestic violence acts. This program will inform victims of domestic violence about the legal protection afforded under VAWA and provide counseling on victims' rights, available resources, and the inherent harm of acts of violence.

Outcome B: Working with partners, CRHA will assist victims in enrolling in counseling programs, support groups, and other services. CRHA will collaborate with partners that offer culturally and socially sensitive assistance that center individual experience to best equip residents toward breaking cycles of violence and self-sufficiency. Outcome: CRHA will explore MOU's with partner agencies.